



# Accident Management

Controlling Costs and Managing Time



## Here are the facts\*:

- On average, 20% of your vehicles will be involved in an accident each year
- Of those accidents, 40% will be the fault of the other driver
- The average cost of an accident is \$2,135

## What does that mean to you?

For example, if a 200-unit fleet has an average of 40 accidents at a cost of \$2,135 each, **that equates to \$85,400 out of your pocket every year.**

If your comprehensive insurance and deductible costs exceed the total accident cost, **then your costs are too high.**

**Your Donlen Accident Management Team can help you reduce your costs, and help you manage your time.**

# Donlen's comprehensive Accident Management Program can assist you with:



**We make the process easy for the driver, and fleet and risk managers**

- You have access to your claim information in FleetWeb®, Donlen's proprietary online tool
- You have access to images of all relevant documents and photos
- Subrogation begins immediately
- Your claims will be managed by a single advisor who oversees the entire claim and repair process
- Driver training will be assigned based on the incident type

- Collection of data
- Alternate transportation
- Proper internal notification
- Cost of repair
- Vehicle downtime
- Loss recovery
- Assisting drivers with your company procedures
- Gathering a complete accident report from the driver

## Your Donlen Advisors are Best-in-Class



I-Car Gold Class  
Professionals since 2004



I-Car Platinum  
certification for all  
claim advisors



ASE Certified claims  
advisors

# Donlen's Accident Management Program at a glance

## Accident / Incident Management

- Towing
- Interim rental
- Vehicle repairs
- Subrogation
- Notification to risk / liability carrier

## Driver Safety Program

- Driver Motor Vehicle Records (DMVR)
  - On-line management, and driver self administration
- Driver Safety Training (Web based)
- Driver Risk Assessment Program
  - Consolidated points assessment across all states

**Find out why Donlen's Accident Management Program is your solution. Call us now at 866-458-9437.**



[www.donlen.com](http://www.donlen.com)