

**Gary Rappeport**

Chief Executive Officer

Chief Executive Officer Gary Rappeport joined Donlen in 1986 and held a variety of roles prior to taking the leadership position in 1996. Gary has a strong belief that employee satisfaction leads to customer satisfaction, which ultimately results in business growth, and has developed the Donlen Service Success Chain in which annual goals are set and achievements benchmarked.

Gary's focus on employee satisfaction, retention, and overall corporate culture led to his being named the 2009 Executive of the Year, Services, by the American Business Association (ABA) Stevie Awards. Gary was the focus of the December 2007 issue of *Smart Business Chicago* magazine.

Gary received a Bachelor's degree in Finance at the University of Florida and an MBA in Finance and Information Systems at the University of Wisconsin–Madison. Prior to joining Donlen, he held sales and management positions at NCR and HP.

Gary is a member of the Chicago Chapter of the World Presidents Organization, and serves as chairman of the American Automotive Leasing Association. Gary is on the Dean's Advisory Board of the University of Wisconsin Business School. He is an active member of The Sierra Club and is diligently involved with Children's Oncology Services, Inc.

**Ideas. Focus. Solutions.™**[www.donlen.com](http://www.donlen.com)